

SafeZone at UHCL

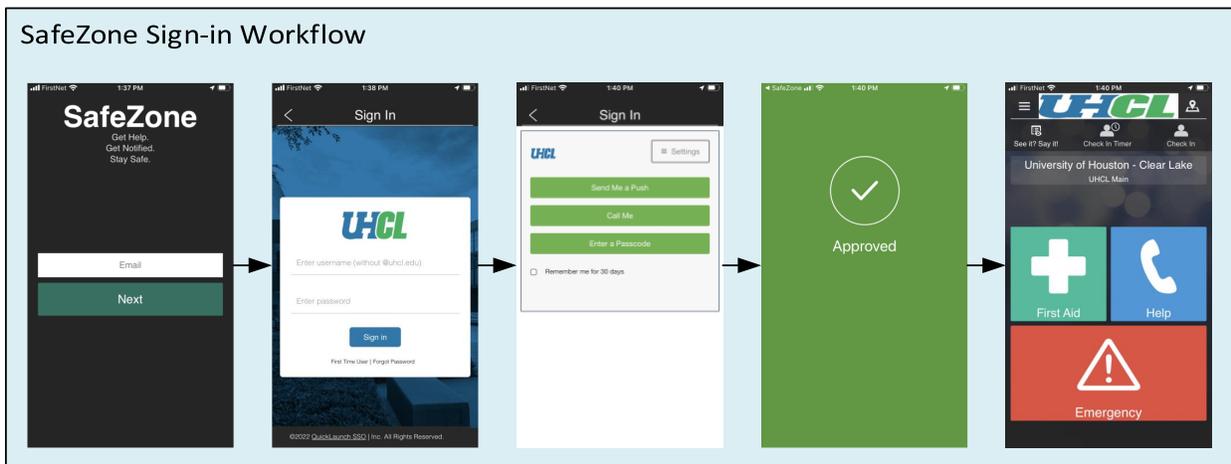
Installation and Login Instructions:

Last Revised: 8/31/2022

Contents

Overview	1
Install SafeZone application	1
Login process for SafeZone application	1
First time SafeZone application setup	6

Overview



Install SafeZone application

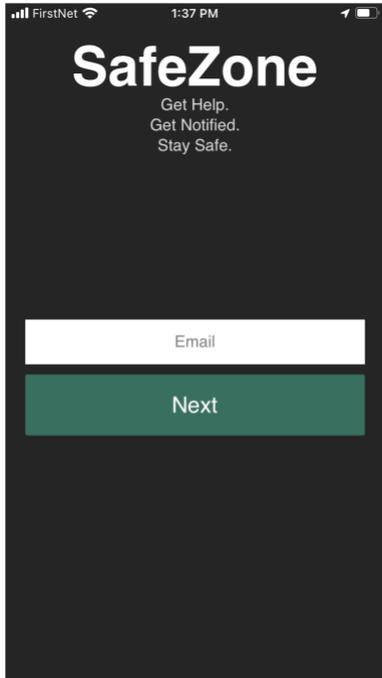
Via your mobile device application store, search for SafeZone.

Download and install the free SafeZone (CriticalArc Pty Ltd) application.

Login process for SafeZone application

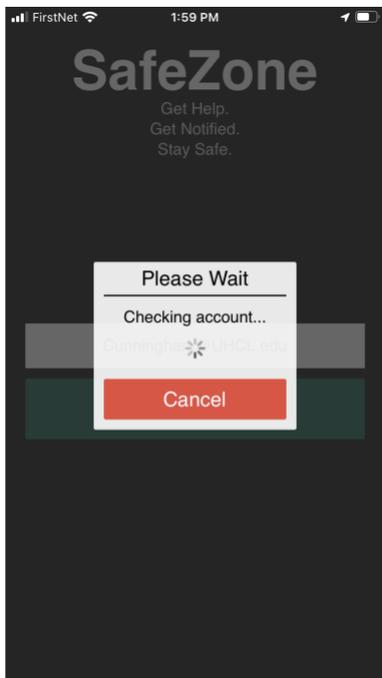
Once installed, open the SafeZone application:

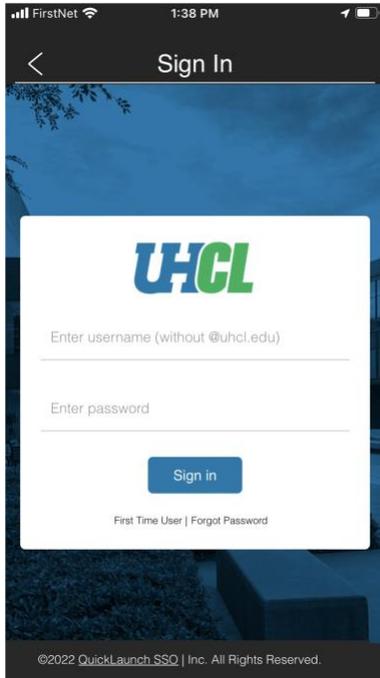




Enter your UHCL email address.

Click "Next" button



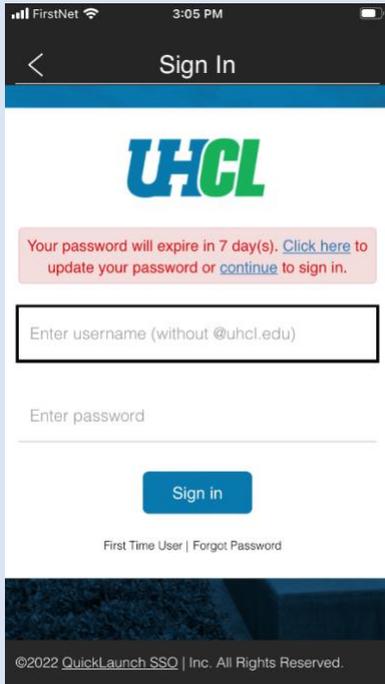


Enter your UHCL user name (without @uhcl.edu).

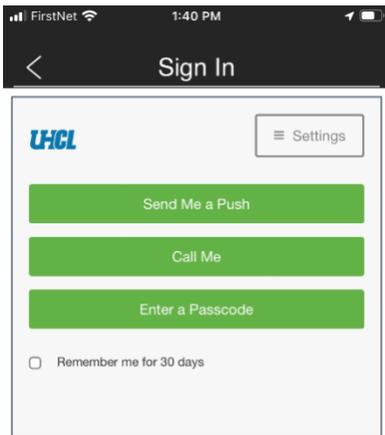
Enter you UHCL password.

Click "Sign in" button

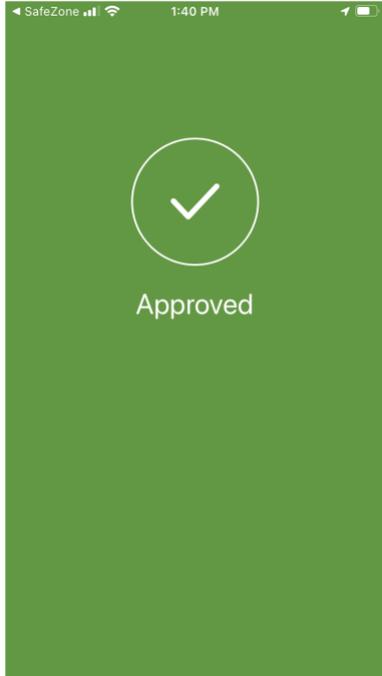
Note: You may see this red message if your password is about to expire.



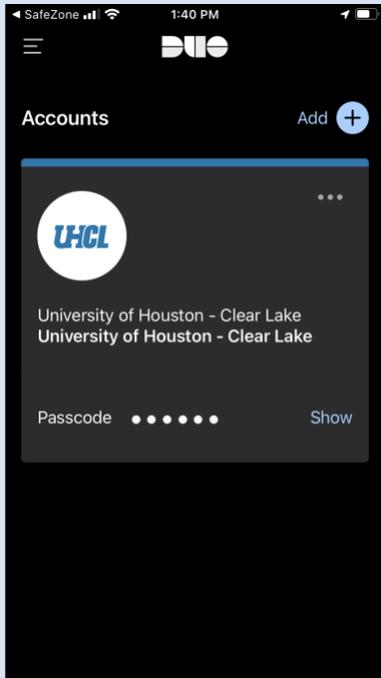
Select "continue" to move forward with the SafeZone login process.



Follow the Duo prompts to complete two-factor authentication.



Note: Depending on the method use to authenticate with Duo, after acknowledging the Duo request, you may need to manually return to the SafeZone application.



First time SafeZone application setup

The screenshot shows the 'Sign Up' screen of the SafeZone application. The form includes the following fields and options:

- Email:** username@uhcl.edu
- Given name:** FirstName (with a green checkmark)
- Family name:** LastName (with a green checkmark)
- Mobile Phone:** +1 > PhoneNumber
- Choose a Photo:** An optional button with a camera icon.

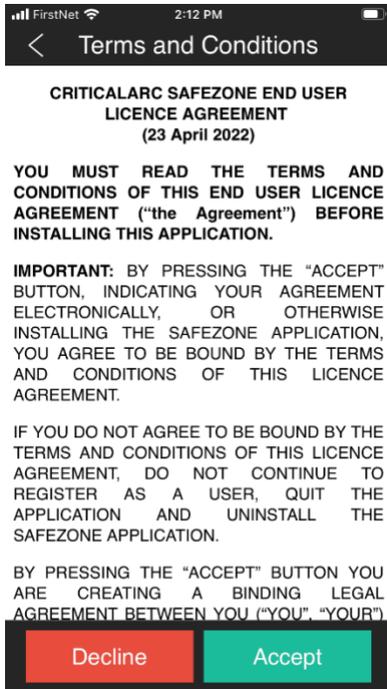
At the bottom of the screen, there are three buttons: a large green 'Sign Up' button, a blue 'Privacy Policy' button, and a red 'Cancel' button.

Enter the following required information:

- UHCL email account
- First Name (Given name)
- Last Name (Family name)
- Phone Number

Note: Choose a Photo is optional.

Click "Sign Up"



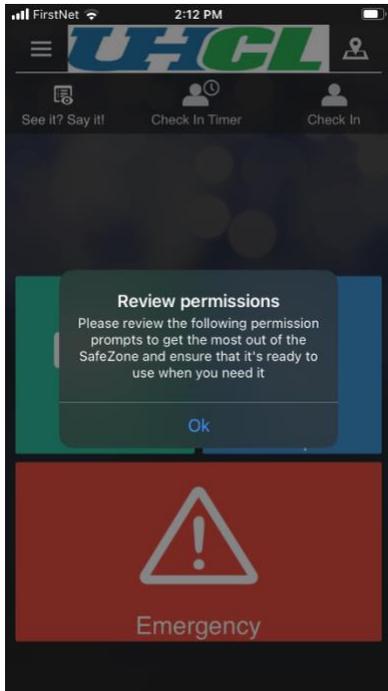
Review Terms and Conditions.

If accepting the Terms and Conditions, click Accept.

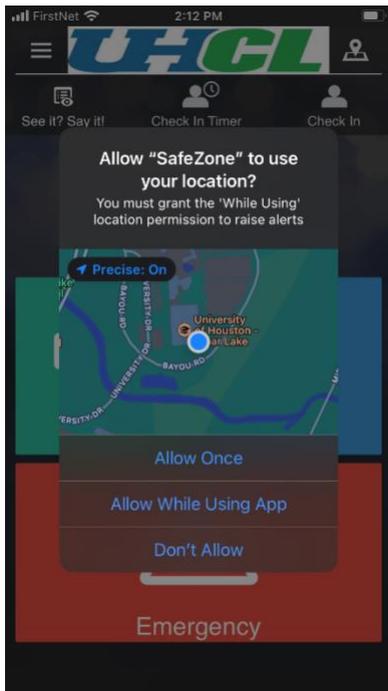


Select a Group.

Note: If "no groups available", click "Done" to continue.

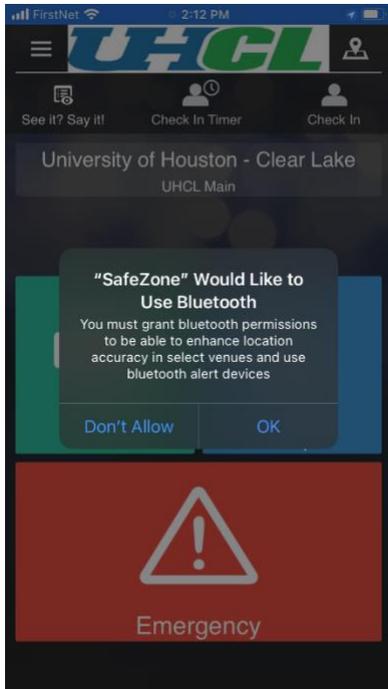


Click “Ok”



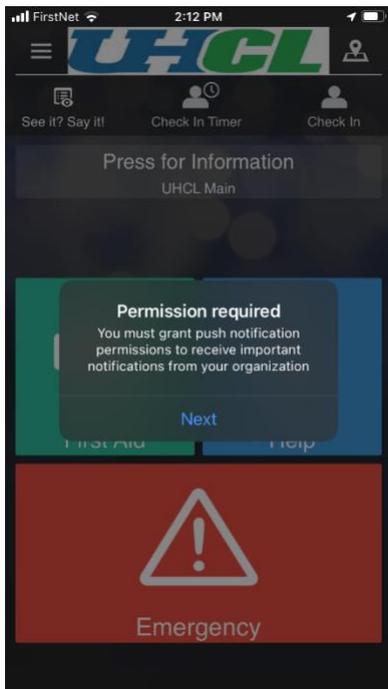
Select an option.

RECOMMEND selecting “Allow While Using App” to take advantage of the SafeZone functionality.

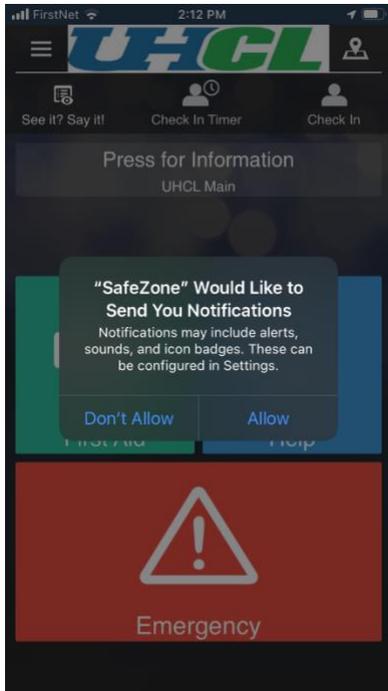


Select an option.

RECOMMEND selecting "OK" to take advantage of the SafeZone functionality.



Click "Next"



Select an option.

RECOMMEND selecting "Allow" to take advantage of the SafeZone functionality.

