Forgot Password

If you cannot remember your password, you can have a new one emailed to you.

Steps	Illustrations
1. Go to <u>www.uhcl.edu/eservices</u>	University of Houston Z Clear Lake
	E-Services
2. On the Login box, click the Request a New Password link.	E-Services/HRMS/PASS Login User ID: Password: Sign In The User ID is the 7 digit student/employee identification number, located on the back of your ID card. Request A New Password? Kequest My User ID
3. Enter your seven digit User ID and click the Continue button.	Forgot My Password If you have forgotten your password, or your password has expired, you can have a new password emailed to you. Enter your User ID below. This will be used to find your profile, in order to authenticate you. User ID: Continue
 4. You must respond to the security question. If you have not setup a security question, the system will prompt you for your date of birth. 5. Enter your answer in the Response field and click the Email New Password button. Your password will be emailed to the address listed in the Email ID field. 	Forgot My Password User ID: 0003569 Email ID: psoftmail@uhcl.edu Please answer the following question below for user validation. Question: What is my date of birth? (MMDDYVYY format) Response: