**TURN OFF POP-UP BLOCKER ON BROWSER**

If you are not seeing the unofficial transcript after selecting it, you may need to turn off the Pop-Up blocker on your browser. If you do not know how to disable the Pop-Up blocker for your browser, follow the directions below for the internet browser you are using.

**Firefox for Mac**

In order to deactivate the Firefox Pop-Up Blocker on your Mac computer please follow these steps:

1. From the Menu Toolbar select **Firefox** and then **Preferences**.
2. Select the **Content Tab**.
3. Uncheck the **Block Pop-up Windows** option.

**Firefox for PC**

In order to deactivate the Firefox Pop-Up Blocker on your PC computer please follow these steps:

1. Select **Firefox** and then **Options**.
2. Select the **Content Tab**.
3. Uncheck the **Block Pop-Up Windows** option.

**Google Chrome**

In order to deactivate the Google Chrome Pop-Up Blocker please follow these steps:

1. Click the Chrome menu Chrome menu on the browser toolbar. (NOTE: The Chrome menu button is in the upper Right Hand corner of the browser and it has three horizontal lines for the button.)
2. Select **Settings**.
3. Click **Show Advanced Settings**.
4. In the **Privacy** section, click the **Content Settings** button.
5. In the **Pop-Ups** section, select **Allow All Sites To Show Pop-Ups**.

**Internet Explorer 11**

To deactivate the Internet Explorer 11.0 Pop-Up Blocker please follow these steps:

1. From the top menu bar, click **Tools --> Internet Options**. (NOTE: The Tools option looks like a gear icon in the upper right hand corner of the screen)
2. Select the **Privacy Tab** and under the Pop-Up Blocker section uncheck **Turn On Pop-Up Blocker**.
Microsoft Edge

To deactivate the Microsoft Edge Pop-up Blocker please follow these steps:

1. Select the More actions button and select **Settings**.
2. Scroll down the list to select **View Advanced Settings** and turn **Block Pop-Ups** to **On**.

Safari for Mac

In order to deactivate the Safari (Mac) Pop-Up Blocker please follow these steps:

1. From the Menu Toolbar select **Safari** and then **Preferences**.
2. Then click the **Security Tab**.
3. Uncheck the **Block Pop-Up Windows** checkbox to turn off the Pop-Up blocker.

Safari for PC

In order to deactivate the Safari (PC) Pop-Up Blocker please follow these steps:

1. In the upper right hand corner you will see a gear icon with a down arrow next to it. Click on this icon and then **Block Pop-Up Windows**.
2. If the checkmark is present, then the Pop-Up Blocker is on. If the checkmark is not present, the Pop-Up blocker is off.