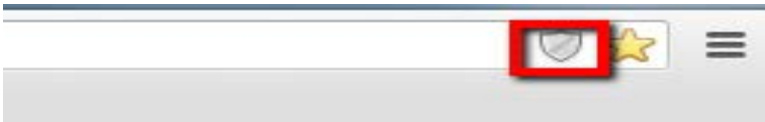


Enabling the JAVA Plugin

Several Blackboard tools (e.g. Collaborate) rely on the user having the current JAVA plugin deployed with their browser in order for the tool to function properly. This handout is designed to guide users in ensuring that JAVA is deployed in the browser and available within Blackboard. NOTE: These instructions may change, based on the browser publishers' (Microsoft, Mozilla, Google) updates to their software.

Google Chrome

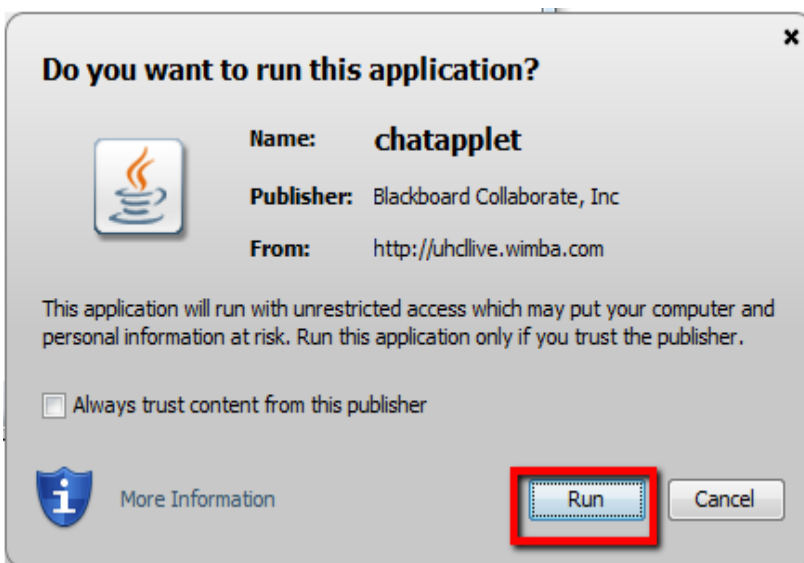
1. Click on the shield icon in the address bar.



2. Then click on Load anyway. This will refresh your screen.



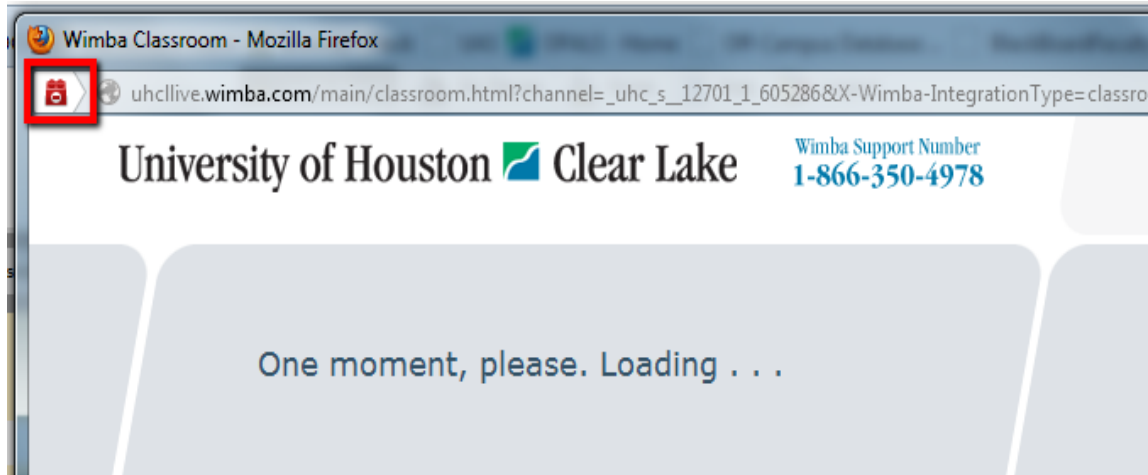
3. Click again on the Collaborate link. This will bring up a new pop-up:



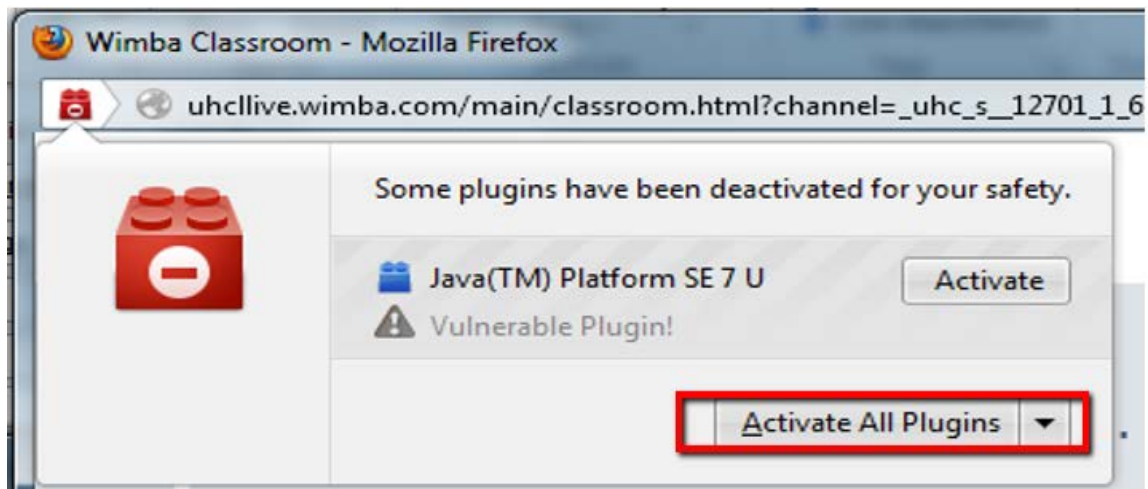
4. Click on the Run button.

Firefox

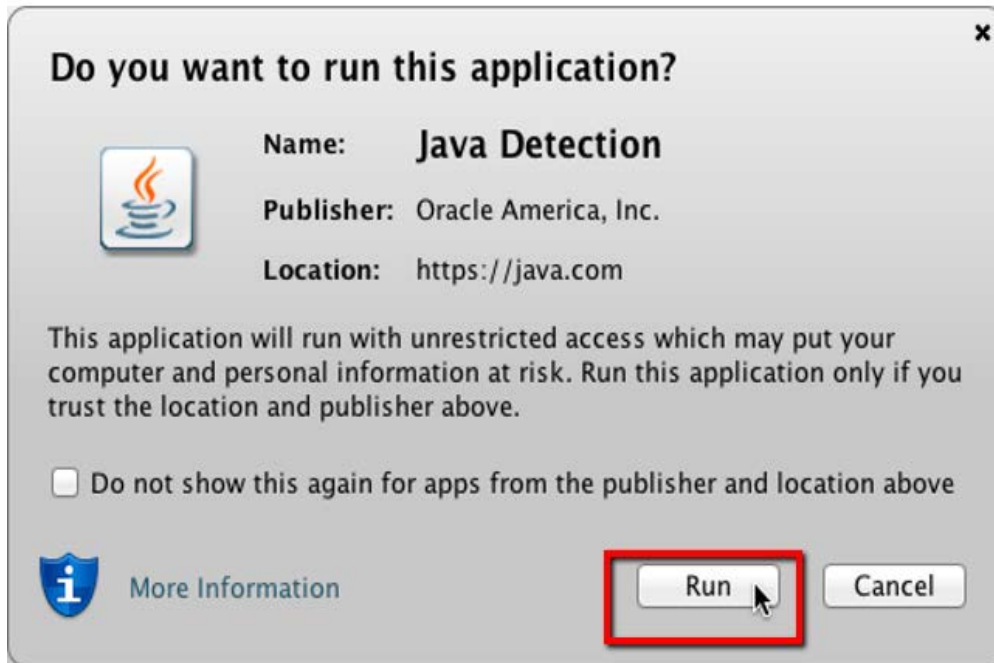
1. Look for a small icon in the address bar (see image below):



2. Click on that icon and a second pop-up window should appear:



3. Click on the Activate button and that should activate Java.
4. After activating Java for a site you may see a security prompt, asking you to confirm that you want to run Java, or a message such as "Application Blocked by Security Settings", with no option to run Java. These security prompts and messages come from Java itself, not from Firefox, and depend on the website and your security settings in the Java Control Panel.

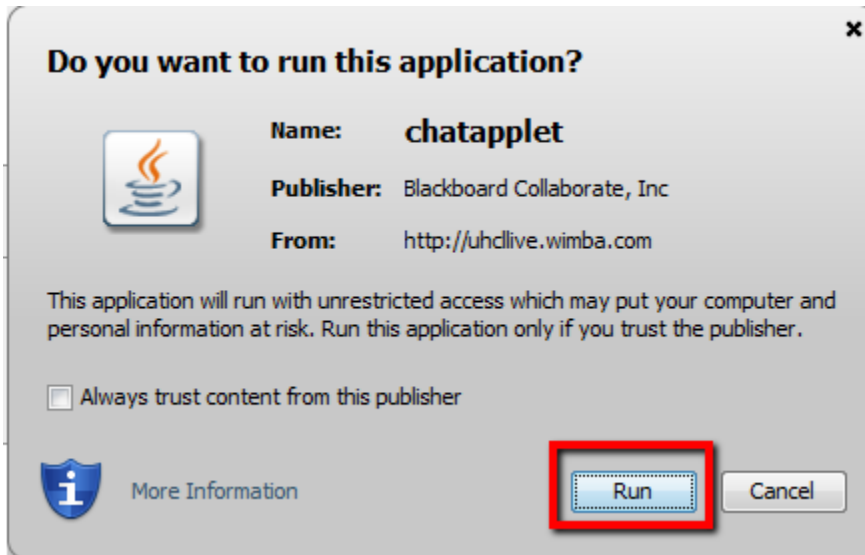


Internet Explorer 9-11

1. Look for a bar at the bottom of the screen (see image below) and then click on the Show All Content button.



2. The screen will refresh.
3. Click on the Collaborate link again. A pop-up may appear.



4. Click on the Run button on the pop-up. The Collaborate session should start.