

## How Refunds will be processed (by Student Business Services)

Refunds first will be applied toward any outstanding university financial obligations. Any remaining refund will be processed through Higher One or by credit card. UH-Clear Lake has partnered with Higher One to provide disbursement services for tuition and fee refunds. All refunds will be processed and reimbursement will be done through the UHCL OneCard unless method of payment was by credit card. If payment was by credit card, then reimbursement will be refunded back to the credit card

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If you have any further questions regarding health insurance refund processes, please contact Student Business Services:

### **Office of Student Business Services**

University of Houston – Clear Lake  
SSCB 1103; Mail Code 106  
2700 Bay Area Blvd.  
Houston, TX. 77058

**Phone:** 281-283-2170

**Fax:** 281-283-2174

**E-mail:** [SBS@uhcl.edu](mailto:SBS@uhcl.edu)

**Web:** [www.uhcl.edu/sbs](http://www.uhcl.edu/sbs)

The Office of International Admissions & Programs is not involved with refunds.